



ENVIRONMENTAL POLICY

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Our Environmental Management System (EMS), which is regulated under ISO 14001, continuously improves our environmental performance. The system follows a repeating cycle. As we commit to an environmental policy, we use our policy as a basis for establishing a plan, which set objectives and targets for improving environmental performance. The next step is implementation. After that, we evaluate our environmental performance to see whether the objectives and targets are being met. If targets are not being met, corrective action is taken. The results of this evaluation are then reviewed by top management to see if the EMS is working. Management revisits the environmental policy and sets new targets in a revised plan. Crystal Services then implements the revised plan. The cycle repeats, and continuous improvement occurs.

Statement of Intent

Crystal Services aims to be the centre expertise, knowledge and excellence on all matters relating to industrial/commercial and building cleaning services and products including green supply in order to modernize and improve our performance for the benefit of our employees, customers and the general public. We are committed to leading, participating in informing and influencing environmental issues and to assisting our customers.

To this end, Crystal Services will:

- Implement and maintain an environmental management system.
- Comply with all relevant environmental legislation, regulations and other requirements that relate to its environmental aspects.
- Prevent pollution wherever possible and practicable by the use of non-polluting techniques and practices.
- Continually improve its environmental performance through the setting and annual review of environmental objectives and targets in consultation with stakeholders, suppliers and other organizations with which we are involved to achieve their own best practice objectives in this area.

Crystal Services, accepts its responsibility to reduce the adverse and increase the beneficial, environmental impacts of our activities, products and services through recognition and support of:

- The key role that cleaning and maintenance activities play in environmental management.
- The link between the services we provide and the environment
- Consider and include reference to the achievement of environmental objectives in its corporate and business plans.
- Improve the management of energy, resources, raw materials and emissions in all activities especially travel and transportation and encourage other organizations and suppliers to do likewise.
- Improve the management of waste through minimization, re-use and recycling.
- Consider the environmental impact of significant policy decisions.
- Investigate and seek to improve the environmental impacts associated with the purchase and supply of products to our business.
- Participate with other stakeholders on environmental matters of common interest and application.
- Commission and support research into green issues that relate to our business. Inform and educate all persons working for or on behalf of Crystal Services about environmental issues and share that knowledge and expertise with other organizations particularly issues that relate to the cleaning industry.

This Policy will be periodically reviewed by the Managing Director each year and be made widely available to all employees, suppliers, Clients and sub-contractors. This policy is in compliance with our Environmental Review which is reviewed and audited annually.

Signed



Mike Burke
Managing Director

